# Battling Brain Drain: Meeting the Challenge of Changing Workforce Needs

Jarrad Kosa, U.S. Fish and Wildlife Service

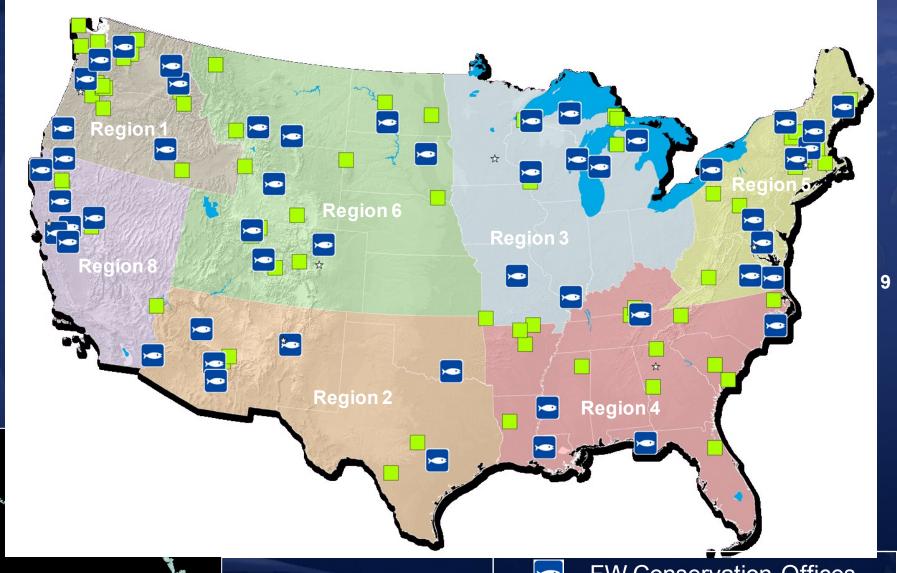
Kevin Whalen, U.S. Geological Survey







## Fish arisheriesiferogramer Fationies fices





FW Conservation Offices
Nat'l Fish Hatchery System

#### Fish and Wildlife Conservation Offices

- Manage and restore Service trust fisheries
- Strong fish population assessment, monitoring and evaluation expertise
- Technical assistance to tribes
- Aquatic invasive species control
- Administer National Fish Passage Program and National Fish Habitat Action Plan

#### **Drivers of Change**

- Political landscape
- Advances in science
- Advances in technology
- Resource challenges
- Demographic changes
- Workforce shifts

#### **Drivers of Change**

- Political landscape
- Advances in science
- Advances in technology
- Resource challenges
- Demographic changes
- Workforce shifts

#### Drivers of Change: Resource Challenges

- Climate change
  - Connectivity
  - Habitat stability
- Expanding habitat restoration role
- Invasive species

Project leaders will need new skills in negotiation, collaboration, facilitation, and leading across boundaries ...

- USFWS Workforce Plan FY2008-2013

### **Aquatic Invasive Species**

- Federal implementation lead of Aquatic Nuisance Species
   Prevention and Control Act of 1990
- Aquatic Nuisance Species Task Force
- Social marketing approaches:
   Advances innovative public-private partnerships to prevent introduction and spread





Prevent the transport of nuisance species.

Clean <u>all</u> recreational equipment.

www.ProtectYourWaters.net

### Drivers of Change: Demographics

- The Baby Boom
- The Longevity Boom
- The Birth Dearth

The [highest priority] mission critical challenge likely to affect the Service is ... loss of valuable institutional knowledge, management expertise, and leadership capability through retirement and attrition.

- USFWS Workforce Plan FY2008-2013

#### Drivers of Change: Workforce Shifts

- Avocation as a vocation
- Gender
- Ethnicity
- Education

- Family
- Aspiration
- Wealth
- Loyalty

The definition of the job and the workplace will change – and culture must begin to substitute for physical proximity in transmitting organizational DNA.

- USFWS Workforce Plan FY2008-2013

#### Increase Learning Opportunities

- "People are our most important asset," so . . .
   Look at training and education as the principal way to maintain and increase their value
- Leverage the existing infrastructure
- Escape the one-size-fits-all approach to learning
- Build knowledge networks

### Framework for Building a Learning Agency

- Commit to life-long learning for all employees
- Employ all channels of learning
- Leverage information technology
- Turn diversity into learning
- Develop and follow a learning agenda

### Communicating the Role of Learning

- Measure what you can
- Accept lack of precision as a fact of life
- Communicate results

